

CAMHS in Shropshire, Telford and Wrekin: What's Changing (2026)

In Shropshire, Telford and Wrekin a new, improved model starts on 1 April 2026 and will be known as CAMHS Shropshire, Telford and Wrekin (STW).

Previously called BeeU.

Children and Adolescent Mental Health Service (CAMHS) support children and young people with feelings, behaviour and mental health.

From 1 April 2026, a redesigned CAMHS model begins across Shropshire, Telford and Wrekin. It was shaped by lots of feedback from children, parents and professionals.

It has the same provider (MPFT), but a new way of working:

- earlier help
- easier access
- more joined-up care.
- new service name: CAMHS STW (previously known as BeeU)

What stays the same

If you are already with BeeU, your care will continue under the new service model CAMHS STW.

You will NOT need to opt-in again or be re-referred when the new model starts.

Your usual contacts will let you know about any changes to how they work.

What the new model means for you

- **Easier access:** no wrong 'front door' for information and referrals with a friendly triage team.
- **Faster support:** shorter waits plus helpful support while you wait.
- **Joined-up care:** services share information, so you don't repeat your story.
- **Clear updates:** better communication and signposting.
- **0-25 offer:** planned support through key life stages and transitions.
- **Flexible options:** face-to-face, online, outreach and multilingual support.
- **Ongoing help:** follow-up after discharge and quick routes back if needed.
- **Focus on prevention** and early help across Shropshire, Telford and Wrekin.

A no wrong ‘front door’ for information and referrals.

- A call centre that takes all children and young people’s mental health referrals giving one point of contact making the whole system easier to navigate
- A triage team to actively direct individuals to the most appropriate care setting or service in a timely way
- Improved and enhanced offer of support, education and information to children and young people, families, parents and carers
- Choice of provider

More information about the new service will be provided in future newsletters.

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