

Local Inclusion Support Offer (LISO)

We are excited to be developing Telford and Wrekin's Local Inclusion Support Offer (LISO), a new resource designed to simplify how settings access support, advice and guidance. The LISO aims to bring everything together in one place, helping to strengthen early identification and support and improve outcomes for children and young people with SEND and their families.

What is the LISO?

Designed specifically for SENCOs and setting leaders, the LISO will be delivered through a dedicated SharePoint platform which will bring together education, health and social care support in one coherent offer. The information will clearly set out what is available to support mainstream settings without the need for diagnostic thresholds or statutory processes.

Settings will be able to access a comprehensive library of up-to-date resources, including policies, guidance and practical tools, alongside advice and training to support early identification and effective responses to need.

Why are we introducing the LISO?

The national SEND system has been under increasing pressure in recent years, driven by rising demand and higher numbers of Education, Health and Care Plans (EHCPs), inconsistencies in support across different areas, and long waiting times. Many families have also reported feeling that they must engage in adversarial processes to secure appropriate support.

In response, the Department for Education published the Schools White Paper, *Every Child Achieving and Thriving*, which sets out a long-term programme of reform aimed at creating a more inclusive, consistent, and financially sustainable SEND system.

To test and refine these reforms in practice, the Department for Education established the [SEND and Alternative Provision \(AP\) Change Programme](#), a national "test and learn" initiative. Telford and Wrekin have played a leading role in this work as the lead local authority for the West Midlands Change Programme Partnership, alongside Shropshire, Herefordshire, and Worcestershire, with learning from this programme directly informing and shaping national policy.

The LISO aims to strengthen opportunities for early identification and response to need and equips schools with practical strategies, advice, support and training.

Listening to your views

To help shape the development of the LISO, we held a series of co-production meetings with settings, alongside wider engagement with SEND, Education, Health and Social Care professionals. The feedback and ideas shared through these sessions have played a key role in shaping and strengthening the LISO.

We will be publishing a '*You Said, We Did*' update to show how your feedback has directly influenced the development.

What will happen to the SEND Local Offer?

The LISO aims to be a practical, day-to-day tool for professionals to support consistent and inclusive practice. The SEND Local Offer will remain to support families with information, advice and guidance and a range of local service providers who support children and young people with SEND.

The existing SENCo Space will remain available during a transition period to ensure continued access to key information while the LISO is embedded.

When will we be able to access the LISO?

The LISO SharePoint is scheduled to go live in the Autumn Term 2026–27, once staffing changes within settings have been confirmed and access to the LISO has been established.

Further updates will follow.

Got a question? Email localoffer@telford.gov.uk and we'll be happy to support you.